



MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE



No: RIC/PO/ 1821 /24

Dated: 26/12/2024

A grievance meeting for annual tender of Medicine, Surgical & Disposable Items for Zakat & Pakistan Bait-ul-Mal Patients for the financial year 2024-25 was held on 19.12.2024 at 10:30 am in the conference room of RIC, Rawalpindi which comprised all members of Grievance Redressal Committee RIC Rawalpindi. Attendance sheet are attached herewith. Grievance of following firm was presented before the committee.

1. M/s Saru International

The representatives of above mentioned firm was called & heard in person by the grievance committee. The proceedings of the grievance committee are recorded as under.

1. M/s Saru International

The appeal of **M/s Saru International** was discussed with the members of the Technical Evaluation Committee and the record of Technical Evaluation Committee was reviewed. It was found that **M/s Saru International** was non-responsive due to non-submission of documents in clause No.3 of knock out criteria (Acceptance of terms & condition of tender documents duly signed and stamped).

The members of the grievance committee offered the firm to resubmit the said document which the firm presented in meeting and was accepted by the committee.

DECISION:-

Therefore the grievance filed by M/s Saru International is accepted and the firm is responsive for selected items.

Meeting was ended with a vote of thanks.

Mr. Sohail Hassan
Account Officer
(Member)

Dr. Syeda Rabia Mehmood
Asst Prof. of Cardiac Surgery
(Member)

Dr. Amir Nazir
Asst Prof. of Cardiology
(Member)

Dr. Muhammad Rizwan
AMS (Admin)
(Member)

Dr. Javed Iqbal
Professor of Cardiac Surgery
(Chairman)